# USER EXPERIENCE DESIGN



## **SUMMARY**

User Experience Designer/Web Developer (full stack) seeking opportunities in UX design and prototype development

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# **C**ONTACT

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**(**347) 683-5876

### EDUCATION

General Assembly, New York, NY UX Design Immersive

New York University, New York, NY Interactive Telecommunications (ITP)

Towson State University, Towson, MD BS Mass Communications

#### VOLUNTEERING

Cycling 2012-Present
Ride Marshal. Assist riders on local and
regional Bike New York and Transportation
Alternatives rides

EMT 2009 to 2016
Provide patient care at area special events
(NYC Marathon, borough half marathons, etc.)

## **SKILLS**

# User Experience Design

User Research Competitive/Comparative Research & Analysis Strategic Planning Personae and Journeys

User Flows Wireframes Prototyping Information Architecture User Interface Interaction Design Research Usability Testing Omnigraffle

Sketch

InVision

## Web Development

HTML5

PHP

MySQL

Javascript

jQuery

CSS

Photoshop

Illustrator

## Languages

English • Spanish • French • American Sign Language (ASL)

#### **EXPERIENCE**

Principal Unicorn X-ray/Boolean Arts, Brooklyn, NY

2008 - Current

Founder of interactive design firm, providing UX design and web development services

- Conduct User Research: Surveys, Interviews, Affinity Mapping
- Perform Competitive & Heuristic Analysis
- Develop Personae & User Journeys
- Define MVP Scope

- Design Information Architecture
- Build Wireframes & Prototypes
- Conduct Usabilty Testing & Refine Designs
- Full stack web development (PHP, MySQL, HTML5, jQuery, CSS)

### RECENT PROJECTS

Ritika's Global Grains From brochureware to B2B and B2C portal

RGG's original site provided lots of information did little to showcase the brand – or its products.



The make-over re-organized and re-architected the site, and in so doing:

- · Established a strong brand identity
- Created a CMS to allow the client to easily update product information
- Created form-driven contact pages to address the concerns of consumers and corporate stakeholders
- Created crowd-sourced recipes pages to:
  - Foster consumer engagement with RGG products
  - Encourage repeat visits
  - Provide "sticky" content
  - Employ viral marketing to promote the site and products

**Corporate Communications Consultant** Newark Housing Authority, Newark, NJ *June '07 - April '08* Showcased Authority initiatives in print, web and video

- Wrote, produced, directed and edited documentaries on NHA tenants and properties
- Designed and developed user-friendly IA for public and private web sites
- Designed and produced print materials and signage for the Authority